

MKT Tools Version 9.3 FAQ

For AccountMate SQL and LAN

- **What is the current MKT Tools version and when was it released?**
MKT Tools V9.3, released in January 6, 2016.
- **When was the first version of MKT Tools released?**
April 1997
- **What AccountMate Versions will MKT Tools V9.3 Support?**
AccountMate LAN Version 3.X, Version 5.X,, Version 6.X ,Version 7.X, Version 8.X
AccountMate SQL Versions 4.X, Version 5.X, Version 6.X
AccountMate SQL/MSDE Version 6.5
AccountMate SQL/Express Version 7.X
AccountMate SQL/Express Version 8.X
AccountMate SQL/Express Version 9.X
See below for information on supported builds.
- **How do I know if my Build is supported?**
Builds that contain only minor updates (no table structure changes, etc) are likely to be automatically supported. However, it is best to email support@tamlinsoftware.com to verify before you purchase or use the product. In most cases, if MKT Tools does not support the particular build, the program will inform you.
- **What features are NOT supported by MKT Tools?**
No combining of Payroll Employee Accounts and Bank Records and no Data Integrity check for Payroll Files.
- **Will installing an upgrade of MKT Tools, overwrite my current installation?**
Yes, if you install the program in the same directory, which we recommend. If you have modified the MKT Tools tables, MKT Tools will retain your changes, some restrictions may apply.
- **When does MKT Tools affect my AccountMate programs or data files?**
The AccountMate programs are never affected. When using the Data Functions (such as Change Customer Account) the AccountMate data files are updated. Verify you have a current BACKUP before using Tools.
- **What are the fees for build and version upgrades?**
See the MKT Product Price Sheet for more information.
- **When will MKT Tools and MKT Setup be compatible products working together?**
In the near future MKT Tools will launch a new plug-in with four Wizard/Tools designed to assist programmers in logging their modifications performed in AccountMate. This product, in development, is being created to work in conjunction with MKT Setup but can also be used as a standalone.
- **General Information regarding CD Charges, Downloading Procedures & Restrictions.**
Upon purchase, the MKT Tools plug in components are available for download from one our websites. You will be give specific download instructions at the time of purchase. If a CD is needed, please specify when placing your order. CD's are available for an additional \$15.00 in addition to any applicable tax, shipping and handling.
- **Will upgrading to Version 9.3 of MKT Tools require new serial numbers?**
Yes. With the version upgrade of MKT Tools, you will receive new serial number(s) and activation key(s) used to activate the product upon download.

**Tamlin
Software**



MKT Tools Version 9.3 FAQ

- **How can I use MKT Tools to verify my data before upgrading to a new version of AccountMate?**
1. Run the verification on only one module at a time and if the list of errors is still too great, run the process against groups of tables.
 2. Look at the list of errors for a common theme. For example the sales order transaction table in LAN regular reports invalid request dates. Clean up those large lists of errors and then run the process again. Continue this process until you have corrected all of the minor voluminous errors and then focus on the more difficult errors.
 - Dates are one of the biggest problems. Use the valid date range option on the settings screen of the wizard to indicate the earliest and latest date allowed in the client's data. We recommend entering 01/01/1980 because no one had AccountMate before that date.
 - We also suggest that you use the "Ignore all Posting Period Dates with dates prior to the Posting Period Tables". Otherwise, you can receive get thousands of errors that are really not relevant to a conversion.
 3. If you are an AccountMate Business Partner utilize the AccountMate Community Group as a resource for fixing issues you require assistance with.
 4. Use AccountMate's Technical Support or Development Support when you still require for outstanding items.
 5. Prioritize the errors, don't try to fix everything and focus on issues reporting missing data or invalid key field values. Normally cleaning these up first resolves many other issues.

The logo for Tamlin Software, featuring the company name in a bold, white, sans-serif font on a black background. The text is oriented vertically, with 'Tamlin' on top and 'Software' below it. The background of the logo is a vertical bar with a green-to-black gradient.